

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI
This 06th day of February' 2025
C.G.No.164/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Smt. V. Ramanamma, Telugurayapuram,
Kaluvoya, Nellore Dist. **Complainant**

AND

1. Dy. Executive Engineer/O/Rapur
2. Executive Engineer/O/Nellore Rural **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 05.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that in their village in SC,ST and BC colony 40 electric poles are damaged and they are to be replaced.

02. The said complaint was registered as C.G.No.164/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they have conducted field inspection in the village and found two electric poles in damaged condition and they replaced the same and all the other electric poles are in good condition.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they conducted field inspection in the village and found two electric poles in damaged condition and they replaced the same and all other electric poles are in good condition. To deny the version of the respondents, the complainant did not attend the enquiry. Hence, recording the version of the respondents, this complaint is closed as the purpose of the complaint is served. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of February'2025.

Verifying 06/02/2025
CHAIRPERSON

[Signature]
Member (Finance)
06/02/2025

[Signature]
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Ching
08/02/2025

